

CASE STUDY

SWIFT RESOLUTION OF A HARASSMENT CLAIM WITH RISKCOVERY®

OUR PATENTED AND PORTABLE AI-POWERED PLATFORM

Find the Smoke.

Prevent the Fire.

Riskcovery is a portable conceptual analytics platform to help you predict and reduce risk:

- Assess samples of your organization's documents and communications for possible compliance risks
- Identify trends and potential violations before they trigger an internal investigation or government inquiry
- Utilize several pre-defined conceptual analytic templates, including Foreign Corrupt Practices Act (FCPA), Departed Employee Protocol and sexual harassment taxonomy
- Our Expert Advisors can also create custom taxonomy templates to address your specific GRC requirements

CHALLENGE

A corporate client received a complaint from a former employee claiming that she had been harassed by her supervisor. The complaint alleged that the supervisor would email and text at all hours asking for the employee to meet him for non-work related reasons.

There were also allegations that the supervisor was using inappropriate language and offering raises and promotions if she complied with his advances.

SOLUTION

In less than three hours, Advanced Discovery ingested 37.4 GB of text messages and email into its patented Riskcovery conceptual analytics platform. The communications were sorted into conversations in week-long groups, identifying patterns of communication during and after appropriate work hours. Advanced Discovery then applied a proprietary Sexual Harassment Taxonomy that included sample text and concepts describe inappropriate patterns of behavior. The taxonomy comparison returned 893 documents that were indicative of potential sexual harassment.

A report was sent to the client highlighting specific instances of the manager engaging in inappropriate conversations with the former employee, such as sexual jokes, advances, and descriptions of employees unsuitable for the workplace. The analysis uncovered additional inappropriate conversations with other employees who had not come forward – a strong indicator that this was not an isolated incident.

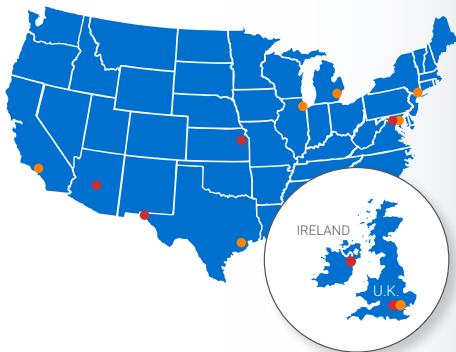
ADVANTAGE

Within two days of the initial complaint, the client was able to determine that there was indeed evidence to support the complaint. The supervisor was let go and the client quickly settled the case, avoiding unnecessary litigation and mitigating future risk of continued harassment. Advanced Discovery's client wanted to understand the situation before moving forward with processing, hosting and a full review of the supervisor's electronic data.

By using Riskcovery, the client was able to get an early indication of the accuracy of the accusations and make an early, data-driven decision based on the facts of the case. What could have taken weeks to uncover in a linear review process was done quickly and efficiently to minimize risk and business impact.

Our Full Portfolio of eDiscovery & Risk Management Solutions

- eDiscovery Services
- Litigation Readiness
- Information Governance
- Cybersecurity
- Riskcovery® & Compliance Risk Assessment
- Legal Technology Consulting
- Data Forensics & Investigations
- Paper Discovery Services
- Legal Staffing Solutions



DATA CENTERS

- El Paso, TX*
- Phoenix, AZ***
- Lenexa, KS*
- Washington, DC*
- London, UK**
- Dublin, IRL**

*SOC2 Type II certified
** ISO 27001 certified

*** SOC2 & ISO 27001 certified

REVIEW CENTERS

- London, UK
- Chicago, IL
- Detroit, MI
- Houston, TX
- Los Angeles, CA
- New York, NY
- Washington, DC

7 TURN-KEY REVIEW CENTERS NATIONWIDE

Our review facilities, security practices and data centers maximize review productivity while protecting your data from unauthorized access and inadvertent loss.

HOW RISKCOVERY® WORKS

Riskcovery is built on patented and industry-leading conceptual analytics technology—this means it can accurately capture abstract meanings of written communications without the need for time-consuming manual intervention.

Built-in portability means the platform can be used on-demand within our highly secure environment, or behind your firewall for optimal control.



AN EARLY WARNING SYSTEM

In many ways, Riskcovery is like a smoke detector designed to alert corporate governance to the possibility of compliance, ethics, and even procedural issues. This enables you to take action to address the situation before an internal investigation or government inquiry commences.

“ Keyword searches can be useful when you know exactly what you’re looking for. But what do you do if someone is trying to hide information or obfuscate evidence - and within vast amounts of unstructured data? ”

Collin Miller, **Riskcovery Expert**

REVEAL POSSIBLE ISSUES AND RISKS

Your Riskcovery Expert Advisor will work with you, your Counsel, and your Compliance Officer to identify an appropriate representative sampling of corporate documents and email. These files are ingested into the software. Then, the Analyst uses a pre-defined concept taxonomy to perform an initial assessment. The taxonomy can be refined and expanded using additional documents from your own corpus, or from any data source in the world. A range of comprehensive, easy-to-interpret reports can be generated to support C-Suite review of findings.

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 1.866.342.3282