

CASE STUDY

RISKCOVERY® INVESTIGATION QUICKLY UNCOVERS EVIDENCE OF HARRASSMENT ENABLING DECISIVE PREVENTATIVE ACTION

Find the Smoke.

Prevent the Fire.

Riskcovery is a portable conceptual analytics platform to help you predict and reduce risk:

- Assess samples of your organization's documents and communications for possible compliance risks
- Identify trends and potential violations before they trigger an internal investigation or government inquiry
- Utilize several pre-defined conceptual analytic templates, including Foreign Corrupt Practices Act (FCPA), Departed Employee Protocol and sexual harassment taxonomy
- Our Expert Advisors can also create custom taxonomy templates to address your specific GRC requirements

CHALLENGE

A concerned parent of a high school student approached a school district after finding questionable text messages between a teacher and the student. Unfortunately, because the student recently obtained a new phone, the parent did not have access to the full historical record. The teacher refused to turn over his own cell phone. The school district, therefore, wanted a forensic image of the teacher's laptop along with analysis and investigation to see if there might be any evidence of misconduct.

SOLUTION

Advanced Discovery used a combination of forensic tools and its patented Riskcovery risk assessment platform to help the school district identify documents and communication that might indicate unsuitable behavior.

A forensic analysis of the image taken from the laptop uncovered many pictures – most of which were school and classroom related. Data from the laptop, including backups of the school-issued email account and webmail fragments from a personal Gmail account, was then ingested into Riskcovery for a communication analysis.

The search was narrowed to exclude school district email domains. A proprietary taxonomy for sexual harassment that included both keywords and sample documents was then applied, which identified 118 suspect communications with students, parents and another teacher. Inappropriate pictures of the teacher were found along with suggestive language and attempts to make plans to meet outside of school hours.

ADVANTAGE

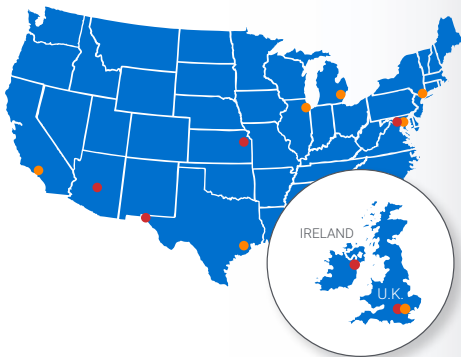
Within a week of receiving the teacher's laptop, Advanced Discovery identified potential victims of sexual harassment and abuse and identified enough evidence to suggest wrongdoing and to warrant action.

A report was sent to the school district highlighting the inappropriate communication of the teacher. The teacher was fired and a report was sent out to all the parents of the involved students. Additional legal action was eventually taken against the teacher.

The Riskcovery analysis provided early insight into the situation before the school district incurred any additional risk – and students additional harassing behavior.

Our Full Portfolio of eDiscovery & Risk Management Solutions

- eDiscovery Services
- Litigation Readiness
- Information Governance
- Cybersecurity
- Riskcovery® & Compliance Risk Assessment
- Legal Technology Consulting
- Data Forensics & Investigations
- Paper Discovery Services
- Legal Staffing Solutions



DATA CENTERS

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- Phoenix, AZ***
- Lenexa, KS*
- Washington, DC*
- London, UK**
- Dublin, IRL**

*SOC2 Type II certified
 ** ISO 27001 certified
 *** SOC2 & ISO 27001 certified

REVIEW CENTERS

- London, UK
- Chicago, IL
- Detroit, MI
- Houston, TX
- Los Angeles, CA
- New York, NY
- Washington, DC

7 TURN-KEY REVIEW CENTERS NATIONWIDE

Our review facilities, security practices and data centers maximize review productivity while protecting your data from unauthorized access and inadvertent loss.

HOW RISKCOVERY® WORKS

Riskcovery is built on patented and industry-leading conceptual analytics technology—this means it can accurately capture abstract meanings of written communications without the need for time-consuming manual intervention.

Built-in portability means the platform can be used on-demand within our highly secure environment, or behind your firewall for optimal control.



AN EARLY WARNING SYSTEM

In many ways, Riskcovery is like a smoke detector designed to alert corporate governance to the possibility of compliance, ethics, and even procedural issues. This enables you to take action to address the situation before an internal investigation or government inquiry commences.

“ Keyword searches can be useful when you know exactly what you’re looking for. But what do you do if someone is trying to hide information or obfuscate evidence - and within vast amounts of unstructured data? ”

Collin Miller, Riskcovery Expert

REVEAL POSSIBLE ISSUES AND RISKS

Your Riskcovery Expert Advisor will work with you, your Counsel, and your Compliance Officer to identify an appropriate representative sampling of corporate documents and email. These files are ingested into the software. Then, the Analyst uses a pre-defined concept taxonomy to perform an initial assessment. The taxonomy can be refined and expanded using additional documents from your own corpus, or from any data source in the world. A range of comprehensive, easy-to-interpret reports can be generated to support C-Suite review of findings.

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